



Elevator Research & Manufacturing Corp.

www.elevatorresearch.com

To Whom It May Concern:

Please be aware that on all ERM controllers using DC relays made by Midtex , the relays should be replaced by only the same exact relay made by Midtex.

The reason for this is that all other general purpose relays made to fit the standard 3 or 4 pole socket have a reverse coil polarity from the Midtex relay. It is impossible to predict what effect this might have on the operation of the elevator, but at the very least, all timing circuits will be ineffective. While it is likely that the elevator will continue to run and may even seem to be normal, it is not running as it was designed to run and will have latent problems that will be difficult to diagnose. The elevator should not be run in this condition and ERM cannot be responsible for problems created by the use of improper relays.

Replacement relays are available only from ERM Corp.

If you have questions regarding this letter, please call ERM.